

guarantee

TANALISED®

GUARANTEED

Structural Guarantee

Tanalised® preservative treated outdoor wood products

Thank you for selecting Tanalised® preservative treated outdoor wood products. Timber and wood products with the built in durability of Tanalised® preservatives from Arch Wood Protection are protected from fungal decay, termite attack, and insect borers and can be expected to have a long life. Tanalised® treated outdoor wood products are ideal for external building components such as cladding, fascia, window & door reveals as well as general use for fences, decks, pergolas, landscaping and other similar outdoor structures in your home, business or farm.

Arch Wood Protection guarantee any eligible# Tanalised® preservative treated outdoor wood products used in Australia to be resistant against termite attack and fungal decay (rot) for the product Lifetime* period(s) as per the table in this form. Any correctly treated and installed Tanalised® treated outdoor wood products which is eligible# for this guarantee that become structurally or functionally unserviceable due to termite attack, insect borers or fungal decay within the specified guarantee period(s) will be repaired or replaced subject to the terms detailed in this form.

This guarantee is provided free of charge to purchasers or owners of eligible# Tanalised®

preservative treated outdoor wood products that have been manufactured and branded by a recognized treatment processor or producer using a Tanalised® preservative from Arch Wood Protection. This guarantee applies only to the wood products detailed by the owner / purchaser on the attached registration form. The terms of this guarantee will be adhered to by Arch Wood Protection provided that the wood products are eligible# and are not used in a manner or for a purpose excluded by this guarantee (see eligibility criteria, correct use guidelines, terms and exclusions overleaf).

This guarantee is independent of any other warranties and legal rights which you, as the purchaser or owner, may have with Arch Wood Protection, the wood product manufacturer, the reseller of the wood products, your builder, tradesman or any other party. This guarantee does not limit or modify any other rights that you have under law.

In order to register for this guarantee you must complete and send the attached registration form to Arch Wood Protection within 90 days of purchase. See the registration form for details. If you have any further questions about this guarantee or Tanalised® wood products, do not hesitate to contact us via the details on this form.

TERMS & CONDITIONS

Structural Guarantee Lifetime* Schedule

Tanalised® Preservative Treated Outdoor Wood Products

*** Lifetime period** - For the purposes of this document, Lifetime refers to specific periods of time during which Arch Wood Protection accept limited liability for the performance of eligible# Tanalised® preservative treated outdoor wood products conforming to AS1604 against certain biological hazards (decay fungi, termites and insect borers). The following table identifies the specific guarantee Lifetime periods by treatment level, application types and Tanalised® preservatives that are warranted under this program. Subject to the Trade Practices Act, Arch Wood Protection's maximum liability under this guarantee program (for product replacement including labour or for product replacement only) is strictly limited as per the following table.

Treatment Level ⁽¹⁾	Specific Application Examples ⁽²⁾	Conforming Tanalised® Preservatives ⁽³⁾	Guarantee Lifetime Periods ⁽⁴⁾	
			Product replacement & labour costs	Product replacement only
H3 Decking Above ground, direct horizontal exposure	Decks, boardwalks, platforms, stair treads, seats, benches	01, 02, 57, 58, 64	7 years	15 years
H3 General Use Outdoors, above ground	Bearers, joists, fascia pergolas, cladding, hand rails, verandah posts, fence pickets	01, 02, 57, 58, 62, 64	10 years	25 years
H4 Ground contact, non-structural applications	Garden edging & garden walls, fenceposts, landscaping	01, 02, 58, 20	10 years	25 years
H5 Ground or fresh water contact, critical structures or engineered applications	Building poles, engineered retaining walls, fresh water piles	01, 02, 58, 20	15 years	50years

Notes:

- (1) Treatment levels are defined in Australian Standard 1604.1 and are a guide to the general severity of biological hazards (termites and decay fungi) that are expected in a range of timber application situations. See AS1604.1 Section 1 for further details.
- (2) The examples provided here are not exhaustive. Consult AS1604.1 Appendix D or your supplier if you are unsure of the correct treatment level or specification for a particular application.
- (3) There are a range of approved Tanalised® preservatives under Australian Standards that may be available in the market depending on the supplier and the type of timber product. Refer to the following page and consult AS1604.1 Appendix C, your supplier or Arch Wood Protection for further information. Also note that copper chromium arsenate (CCA preservative - Nos 01 & 02) is restricted from use in certain specific situations such as residential decking, playground equipment, handrail and park furniture.
- (4) The Tanalised® guarantee covers both product replacement and installation labour up to the periods specified in column 4. After that period has elapsed, the guarantee covers product replacement only up to the periods specified in column 5. Subsequent owners are also covered by this guarantee from the original purchase date. See exclusions overleaf.

Eligible Tanalised® Preservative Treated Wood Products: To be eligible for this guarantee program, Tanalised® outdoor wood products must be;

- Treated with a conforming Tanalised® wood preservative from Arch Wood Protection in accordance with Australian Standard 1604 in an approved industrial wood treatment facility that has a registered plant number (see below).
- Bear a treatment brand conforming to AS1604 at the time of supply from the wood product producer or treatment service provider.
- Be registered with Arch Wood Protection by the form attached within 90 days of purchase.

The terms and conditions of future versions of this guarantee may be varied without notice.

IMPORTANT INFORMATION FOR THE OWNER AND BUILDER

It is important that you the owner and your builder or tradesman understand the following issues for the correct selection and use of Tanalised® preservative treated outdoor wood products. This guarantee covers the use of Tanalised® timber and wood products against fungal decay, termite attack and insect borers when used for outdoor construction and external building applications only.

EXCLUSIONS AND LIMITATIONS

Subject to the Trade Practices Act, this guarantee specifically limits and/or excludes claims, costs or damages against Arch Wood Protection as follows:

- All wood products treated with preservatives other than those from Arch Wood Protection.
- Deterioration of or damage to eligible treated wood products due or any other cause apart from fungal decay, termites or insect borers (such as but not limited to weathering, corrosion, bleaching, mould & surface stains, checking, mechanical wear and tear, physical breakage due to overload and fire)
- Any inherent physical properties or qualities of wood itself such as strength, general appearance, knots and other imperfections, wane, shrinkage, swelling, splits, warping and twisting.
- Any minor or aesthetic damage that does not significantly affect the structural or functional capacity of the wood products.
- Any wood products not treated in accordance with AS1604 series or which do not bear conforming Australian Standard treatment brand markings at the time of supply by the producer.
- Any wood products used at a higher H level application than it was branded as being suitable for (see table on previous page)
- Any treated wood products of nominal thickness 16 mm or less such as fence palings and lattice lathe.
- Any treated wood products that are rip sawn, re-dressed, or have the original dimensions significantly altered in any way (except for cutting to length and notching as required for fitting). Note: All end cuts, notches, rebates and drill holes must be resealed with a suitable end-sealing product such as Tanalised® Enseal Clear, Tanalised® Ecoseal or an equivalent product. Failure to do so may void this guarantee.
- Any H5 level treated wood products where a cut end or notched out surface is placed in ground or water contact.
- Any wood products used in any structural application in a manner not consistent with the Building Code of Australia or in contravention of local building approvals or appropriate building standards.
- Any wood products used for public utilities or infrastructure, industrial processes or production agriculture applications such as electricity or light poles, highway construction,

bridges, wharves, cooling towers, tanks, vineyard posts, orchid posts and any wood products used in marine water contact (H6).

- Any other costs, damages, injury compensation or consequential losses to other property, the purchaser or any other party howsoever caused as a result of using the products (except where such liabilities by law can not be excluded or limited).
- Disposal of any redundant wood products replaced under this guarantee.
- Any wood products used outside of Australia.
- Any wood products that are not registered with Arch Wood Protection within 90 days of purchase per the form attached.

Arch Wood protection and our partner suppliers reserve the right of site inspection and verification of any claims made under this guarantee. Arch Wood Protection shall be entitled to reject any claim in whole or in part if any of the terms and conditions in this guarantee are not met in whole or in part. Exclusions and variations of future versions of this guarantee may be varied without notice.

TIMBER TREATMENT BRANDING

All treated timber and wood products supplied in conformance with Australian Standard 1604 must bear an approved treatment brand on every piece at the time of supply from the producer or treatment provider (See AS1604.1 Section 8). This is also required under state legislation in NSW and Queensland and provides you with assurance that the product is appropriately treated for the intended application. It is vital for this guarantee that you obtain the brand details of all Tanalised® wood products supplied to you. Your project or building lot may contain treated wood products from a number of producers. If the treated wood products do not bear brand markings (for example if they have been pre-cut and assembled into truss units prior to delivery) then you must get your builder or supplier to obtain the brand details for the products supplied. This guarantee is not valid unless legitimate brand details are provided. Any treated wood products that are not branded by the producer or processor are excluded from this guarantee. The treatment brand may be present as a printed label, a burned-on or ink stamp mark and should have the following form:

XXX YY H3 or **XXX YY H4** or **XXX YY H5.**

The XXX component will be a 3 digit number that uniquely identifies the production or treating facility that produced the product (a list of registered treatment production plants with their registration numbers can be sourced from State Forests of NSW). YY represents a 2 digit number that identifies the particular preservative used in the wood product (a list of preservative numbers can be found in Appendix C of AS1604.1). The H number indicates the treatment level to which the wood product has been treated (see previous page).

ESSENTIAL SITE AND CONSTRUCTION PROCEDURES

To ensure the best result with preservative treated outdoor wood products, the following procedures are to be followed. However Arch Wood Protection can not anticipate all situations or contingencies. For further information consult your wood and building materials supplier, tradesman or builder, building advisory service or other independent sources of expert advice.

- Check all wood products supplied for correct sizes, grading, treatment levels and quantities. Note the brand markings on all treated wood products supplied. Only treated wood products incorporating a Tanalised® preservative from Arch Wood Protection are covered under this guarantee. Ask your supplier to confirm that the supplied materials are Tanalised® wood products.
- Treated wood products must not be re-sawn, or re-sized after treatment (except for cutting to length or notching as required for fitting and joining). These processes may reduce the protection afforded by the treatment and may void the guarantee.
- Where treated wood products are cut, notched, drilled or rebated the exposed areas must be resealed with a suitable resealing product such as Tanalised® Enseal Clear or Tanalised® Ecoseal (or an equivalent) to ensure that an integral treatment envelope is maintained. In H4 situations it is recommended where possible not to place a cut end in ground contact. For H5 applications a cut end or notched out surface must not be placed in ground or water contact and doing so may void the guarantee.
- It is strongly recommended that all treated wood products installed in weather exposed situations are painted, stained or sealed to maintain optimum serviceability, appearance and dimensional stability. Some treated wood products may specify a holding or conditioning period or other special instructions before painting. Ensure that the wood is clean and dry before painting.
- Corrosion resistant fasteners, fixings and connectors such as hot dip galvanized or stainless steel must be used in all exterior, damp or ground contact applications. Corrosion or failure of fasteners is not covered under this guarantee.
- Construction of some outdoor structures such as decks, pergolas, garden sheds, car ports and retaining walls may require a development application and approval from your local council. If in doubt check with your council for requirements. This guarantee may be void in whole or part for wood products used in any structure built without or in contravention of appropriate planning approvals.

- Use treated wood products appropriately with respect to the treatment level, structural grade and physical quality in accordance with good building practice as per the Building Code of Australia and relevant standards and codes. This guarantee may be void in whole or part for wood products used in any structure built in contravention of appropriate building standards.
- Copper chromium arsenate (CCA preservative - Nos 01 & 02) is restricted from use in wood products intended for certain specific situations such as residential decking, playground equipment, handrails, outdoor furniture and picnic tables.

WORKING SAFELY WITH PRESERVATIVE TREATED OUTDOOR WOOD PRODUCTS

Tanalised® treated wood products are safe to use. However handling timber and wood products including preservative treated products may present certain hazards. Therefore the following precautions are recommended to be taken when handling or disposing of the material.

- Only use treated wood products that are visibly clean, dry and free of surface residues.
- Avoid inhalation of sawdust. Use a dust mask or air extraction if airborne dust is being generated such as when sanding or using high speed machine tools.
- Wear gloves when handling the timber. Brush sawdust off skin and clothes.
- When using power saws or machining, wear goggles to protect the eyes from flying particles.
- Wash hands after work and before eating, drinking or smoking.
- Treated timber and wood products are not a hazardous waste but regulations may vary in different jurisdictions. In most cases for residential users, treated timber off-cuts, waste pieces and shavings can be disposed by ordinary waste collection. Trade and commercial users may need to check local requirements.
- Do not burn treated wood or wastes. Burning may produce toxic fumes and residues.

For further information about safety and handling with Tanalised® preservative treated outdoor wood products, contact Arch Wood Protection or ArchWoodHelpAust@archchemicals.com

Site and constructions procedures and safe handling recommendations in future versions of this guarantee may be varied without notice.



For further information about Tanalised® wood products, contact Arch Wood Protection or www.tanalised.com

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Lifetime* Structural guarantee

Tanalised® preservative treated outdoor wood products

ALL SECTIONS MUST BE COMPLETED

Purchaser's full name and address: _____

Post code: _____

Phone number (optional): _____

Location where Tanalised® wood products are installed (if different to above): _____

Builder's or trademan's name and license No. (if applicable): _____

Timber supplier (if applicable): _____ Date of supply: ____ / ____ / 20____

Brand Number(s): _____

(Note: There is likely to be more than one brand in a project lot)

Please indicate the nature of the project or construction:

- Home construction/renovation or other residential use
- Business / commercial (eg: shop fitting)
- Rural / farm use
- Utility, engineering or special use

Please indicate the specific products used (more than one may be applicable):

- Decking
- Hand rails
- Framing
- Residential fencing
- Bollards / guide posts
- Safety barrier
- Boardwalk
- Deck structure (bearers, joists)
- Pickets
- Window or door construction
- Garden edging
- Retaining wall (non-structural)
- Building poles
- Play set / cubby house
- Pergola / shade house
- Cladding
- Shed / carport
- Landscaping
- Retaining wall (structural)
- Jetty / bridge construction
- Rural / farm fencing

Other (please specify): _____

See guarantee form for terms and conditions of this guarantee and other recommendations and information.

This guarantee covers only the wood products as described above. The terms and conditions of future versions of this guarantee may be varied without notice.

(please tick) I the purchaser/owner confirm that I have read and understood the terms, conditions and exclusions of this guarantee. In order to be recognised, the fully completed copy of this certificate must be returned within 90 days of purchase to: Arch Wood Protection, PO Box 519, North Sydney NSW 2059.

ARCH WOOD PROTECTION - PRIVACY STATEMENT

By completing and lodging this form Arch Wood Protection will collect information which personally identifies you ("Personal Information") if you provide it to us voluntarily. This will be the information that you are required to provide to register for the benefit of the guarantee.

You can, at any time:

- 1) access your Personal Information to review it
- 2) ask for your Personal Information to be corrected or updated
- 3) ask Arch Wood Protection to remove your Personal Information from our records by emailing us at our email address at the bottom of this statement. Arch Wood Protection or our customers may use your Personal Information for our own marketing (for instance to personalise information on our products or services for you, or to send you relevant brochures or newsletters by postal mail) or research purposes (for instance to invite you help us to develop new products and services). If you do not wish Arch Wood Protection to provide your Personal Information to any other parties, please tick the box below.

I do not wish my Personal Information to be available to any other parties.

If you elect to allow your Personal Information to be used (by not ticking the box above), we may disclose your Personal Information to any third party without further notice. If you would like to contact us about your Personal Information, please email us at info@tanalised.com. We will take all appropriate measures to satisfy your request.